

Waltham Forest Council

LONDON BOROUGH OF WALTHAM FOREST

# NEIGHBOURHOODS

Waste and Street Cleansing



# Wheeled Bins

Black 140L – Household waste (weekly collections)

Green 140L/240L – Recycling (weekly collections)

Brown 140L/240L – Food and Garden waste (fortnightly collections)



# Contaminated Bins

- Contamination is waste presented in the incorrect bin
- Non recyclable items in green bins
- Non organic waste in brown bins



**Contaminated bins will not be collected leading to an accumulation of waste**

# Since February 2017 stickers have been put on contaminated bins

**NOTICE**

Your bin hasn't been emptied as it contains items that cannot be recycled.

 Tins, cans and trays ✓	 Mixed glass ✓
 Containers ✓	 Mixed plastics ✓
 Paper and card ✓	 Plastic bags ✓

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 Clothes ✗	 Electrical items ✗	 Black bags ✗
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For more information  
telephone 020 8496 3000  
or visit [www.walthamforest.gov.uk/recycling](http://www.walthamforest.gov.uk/recycling)



**NOTICE**

Your bin hasn't been emptied as it contains items that cannot be composted.

**YES PLEASE**

 Garden waste - grass, leaves and flowers ✓	 Pasta and rice ✓
 Bread and cakes ✓	 Fruit, vegetables and all food scraps ✓
 Tea bags and coffee granules ✓	 Fish and meat ✓

For more information  
telephone 020 8496 3000



# Improving Performance

- The purpose of this is to increase recycling in the borough.
- We identified the top 100 properties who consistently contaminate their bins.
- Wrote to licensee detailing the occasions when the bins were contaminated.
- Included leaflets on recycling.
- Asked that landlords speak to their residents.

# Ongoing Reporting

- The top 100 worst offenders are monitored and if performance improves they will be taken off the list and replaced with another address to communicate with.
- If there is no improvement a FPN can be issued against the property.

# FPN Process

Date	Incident	Action	What LBWF require	Results	Timescale	Any Delays?
Performance Letter	Landlord gets a letter about their licensed properties performance to date			Letter	2 weeks after letter is sent out	
Week 1	Resident contaminates green recycling bin	1st Sticker			1 week	
Week 2 - 5	Resident contaminates green recycling bin again in a six week period	2nd Sticker		Letter with a Section 46 Notice served on the occupier of the property	1 week	Make appeal to Magistrates Court - appeal for 21 days
Week 3 - 6	Resident contaminates green recycling bin for the third time in a six week period	3rd Sticker	Photo - has it led to accumulation of material / nuisance? Then move onto results	Written warning letter with copy of Section 46 notice	2 weeks	
	Resident contaminates green recycling bin for the fourth time in a six week period	4th sticker				
	Resident contaminates green recycling bin for the fourth time in a six week period	5th sticker	Photo - has it led to accumulation of material / nuisance? Then move onto results	Notice of intent	1 week	Wait for 28 days. Make representations to the Council
	Resident contaminates green recycling bin anytime within a year of the first offence		Photo - has it led to accumulation of material / nuisance? Then move onto results	Issue FPN		Have a right of appeal to first tier tribunal - 28 days
			Photo - has it led to accumulation of material / nuisance? Then move onto results	Issue FPN(s)		

# Benefits

- Cleaner front gardens
- Bins not covered in stickers
- Less household waste
- Increased recycling rates
- Less issues for Landlords to deal with





# Expectations from Landlords

- Speak to tenants
- Leaflets can be downloaded at:  
<https://www.walthamforest.gov.uk/content/z-waste-and-recycling-items>
- Provide adequate storage for bins

# Large Item Collections

- Free large item collection service (2 week wait) up to 5 items for residents (standard service)
- Residents can pay for upgraded service which is quicker
- Upgraded service is £25.00 per collection
- Charges apply for Landlords (premium service) which is £60.00 per collection. Premium service includes items outside scope of the LIC list
- More information at:

<https://www.walthamforest.gov.uk/content/residents-large-item-collection>

# Dirty Front Gardens

- Presentation of Large Items on day of collection.
- Enforcement action can be taken against properties with dirty front gardens.
- Any fines issued would be considerably more than the Large Item Collection service.

# Working Together

- Waltham Forest Council want to work with Landlords to keep the Boroughs neighbourhoods clean and safe.
- Eliminate anti-social behaviour
- Ensure bins are collected to schedule
- Assist in the Council's commitment to reducing household waste and increasing recycling to 50% by 2020