



# Do you struggle to get online?

Would you like help with using your smart phone, filling in online forms, or doing your shopping online?



Come along to any or all of our free workshops and enjoy a cup of tea and a slice of cake while we answer your questions about all things digital.

Where	When	Address	Time
Longfield House	Friday 10 <sup>th</sup> January 2020	35 Netley Road, E17 7PZ	2pm – 4pm
Pelly Court	Thursday 30 <sup>th</sup> January 2020	22-24 Summit Road, Walthamstow, London E17 9JZ	2pm – 4pm
Plaxton House	Monday 17 <sup>th</sup> February 2020	2a Woodhouse Road, E11 3PD	10am – 12pm
Outward Commoners Resident Group	Friday 28 <sup>th</sup> February 2020	St John the divine church, Outward Common Road, Essex, CM11 2LE	10am – 12pm
Clifton House	Thursday 12 <sup>th</sup> March 2020	4 Beachcroft Road, E11 3PN	12pm – 2pm
Outward Commoners Resident Group	Friday 27 <sup>th</sup> March 2020	St John the divine church, Outward Common Road, Essex, CM11 2LE	10am – 12pm
Holland House	Tuesday 14 <sup>th</sup> April 2020	33 Linnet Close, Larkshall Road, E4 6UB	2pm – 4pm
Turners Court	Friday 24 <sup>th</sup> April 2020	2 Drapers Road, E15 2AQ	2pm – 4pm
Priory Court Community Centre	Friday 1 <sup>st</sup> May 2020	11 Priory Court, London E17 5NB	10am – 12pm
Outward Commoners Resident Group	Friday 15 <sup>th</sup> May 2020	St John the divine church, Outward Common Road, Essex, CM11 2LE	10am – 12pm
Downland Court	Thursday 11 <sup>th</sup> June 2020	1 Lancaster Road, E11 9LL	2pm – 4pm
Holmcroft House	Tuesday 30 <sup>th</sup> June 2020	14 Orford Road, E17 9LL	2pm – 4pm
Priory Court Community Centre	Friday 3 <sup>rd</sup> July 2020	11 Priory Court, London E17 5NB	10am – 12pm
The Chantry	Thursday 23 <sup>rd</sup> July 2020	2-8 The Ridgeway, E4 6QL	2pm – 4pm
Winters Court	Wednesday 12 <sup>th</sup> August 2020	115 Alpha Road, E4 6TE	2pm – 4pm
Boothby Court	Monday 24 <sup>th</sup> August 2020	15 Ashindon Close, Chingford, E4 6XT	2pm – 4pm
Priory Court Community Centre	Friday 4 <sup>th</sup> September 2020	11 Priory Court, London E17 5NB	10am – 12pm
Goddarts House	Friday 11 <sup>th</sup> September 2020	23 Hoe Street, E17 4RZ	2pm – 4pm
Lime Court	Wednesday 14 <sup>th</sup> October 2020	5 Western Road, E17 9DL	2pm – 4pm
Dilwyn Court	Friday 30 <sup>th</sup> October 2020	Hillyfields, London, E17 6BZ	2pm – 4pm
Plaxton House	Wednesday 11 <sup>th</sup> November 2020	2a Woodhouse Road, E11 3PD	2pm – 4pm
Clifton House	Wednesday 25 <sup>th</sup> November 2020	4 Beachcroft Road, E11 3PN	2pm – 4pm
The Chantry	Friday 4 <sup>th</sup> December 2020	2-8 The Ridgeway, E4 6QL	2pm – 4pm
Holmcroft House	Wednesday 9 <sup>th</sup> December 2020	14 Orford Road, E17 9LL	2pm – 4pm

## Learn about

### Smart phones

Apps  
Video calls  
Voicemail  
Photo messaging  
Photos albums  
New contacts

### Staying safe

Creating passwords  
Scam emails  
Opening/saving files

### Social media

Facebook  
Twitter  
Instagram  
YouTube

### Saving money

Online banking  
Electricity/Gas  
Broadband

### Online shopping

Food shopping  
Amazon  
Ebay  
PayPal account

### Council services

Log a repair  
Council tax  
Rubbish collection  
Citizenship

### The new offer for 2020

In addition to the drop-in service we will be teaching residents on how to use the Rant and Rave portal which provides Real time customer feedback – we propose to use the Rant & Rave customer feedback system in order to support the collection of real time customer feedback.

Please bring your own device (laptop, tablet or mobile phone). Don't have your own device? Don't worry – you can use one of ours!

This workshop is free to attend and everyone is welcome. If you have any questions please call the Waltham Forest Housing Engagement Team on 020 8496 4942 or email [CSRbox@morgansindall.com](mailto:CSRbox@morgansindall.com).



**MORGAN SINDALL**  
PROPERTY SERVICES