

Improvements to the 230 bus route Update leaflet, July 2024



In December 2023, we invited local people to take part in a public consultation on the proposed changes to the 230 bus route along Fyfield Road, which aim to make the service more reliable and accessible.

As the 230 bus route currently operates as a 'Hail and Ride' service between Wood Street Station and Bisterne Avenue, meaning passengers can request to get on or off at any time, it can be difficult for passengers to plan their journeys and know where to access the service.

In the changes proposed during the public consultation, we aimed to address this by introducing two new bus stops on Avon Road and Fyfield Road, to provide a dedicated place for people to get on and off the bus and allow buses to pull up closer to the kerb, making it easier for people with mobility aids and pushchairs to get on and off the bus.

You can view the full list of proposals and the public consultation leaflet online at www.walthamforest.gov.uk/parking-roads-and-travel/active-and-sustainable-transport-schemes/current-schemes/230-bus-route-improvements

Consultation summary

On 30 November 2023, a consultation leaflet was delivered to approximately 1,530 properties, inviting local people to comment on the plans between 1 and 22 December 2023.

A total of 104 people took part in the public consultation survey and shared their views on the scheme.

A summary of the consultation results can be found in the table on the next page.

Consultation summary continued

What is your connection with the area?	
I live here	93%
I work here	2%
I visit people here	5%
How do you feel about the 230 bus route proposals overall?	
Negative and somewhat negative	49%
Positive and somewhat positive	41%
Neutral	10%
How do you feel about the traffic calming proposals?	
Negative and somewhat negative	20%
Positive and somewhat positive	65%
Neutral	15%
How do you feel about the proposal to create new rain gardens?	
Negative and somewhat negative	7%
Positive and somewhat positive	80%
Neutral	13%

The top reasons people felt positive towards the proposals were due to the improvements to traffic calming and speed reduction measures, new public spaces and rain gardens, and accessibility improvements for bus users and pedestrians.

The top reasons people felt negative towards the proposals were due to concerns over localised parking loss, bus stop location changes, and respondents feeling that the changes are not needed.

In response to these concerns a number of changes have been made to the proposals as outlined in the Final Scheme Design section below.

During the consultation, some respondents requested that we introduce more traffic management changes such as modal filters or a low traffic neighbourhood. Unfortunately, this is beyond the scope of the 230 bus stop improvements proposals, however the feedback has been noted and may be investigated in the future. If you have concerns with traffic numbers and speeds in the area please write to us using the contacts details overleaf.

Final scheme design

Thank you to everyone who took part in the consultation and provided valuable feedback on the proposals.

All the feedback has been analysed and taken into consideration when finalising the plans for area, and because of your feedback we have made the following changes to the scheme:

- The existing Hail and Ride point at the junction of Bisterne Avenue and Avon Road will be retained and upgraded to a bus stop
- Additional parking has been introduced at the junction of Fyfield Road and Avon Road in place of the bus stop that was proposed as part of the consultation scheme. This will offset the additional parking reduction required to upgrade the Hail and Ride stop at the junction of Bisterne Avenue and Avon Road to a fully accessible fixed stop. Overall, the changes mean a total reduction in 9 parking spaces across the area, as per the scheme originally consulted on.

Map of proposed changes



Next steps

Now that the scheme has been finalised, we will move to the Statutory Consultation stage and advertise the necessary Traffic Management Order changes (changes to parking bays and yellow lines) that are needed to deliver the scheme. The Traffic Management Order changes will be advertised in the East London and West Essex Guardian on **4 July 2024**. In addition to this leaflet, street notices will be displayed in the area with details of the Traffic Management Order changes.

The Statutory Consultation will take place between **4 and 25 July 2024**, and during this time local people can write to us with comments on the final scheme. If you would like to provide feedback on the final scheme please contact the Enjoy Waltham Forest Team quoting **“T6(24) 230 Bus Route”** in the subject line of the email or letter and send it to the contact details below before **25 July 2024** (please include your name and address).

Following the statutory consultation, we will review any further feedback received and write to the local community again with an update on the planned works.

Other languages and formats

To read the information in this leaflet in another language please visit www.walthamforest.gov.uk/parking-roads-and-travel/active-and-sustainable-transport-schemes/current-schemes/230-bus-route-improvements and click “Translate this page” at the top of the page.

To get this information in another format such as large print, please contact us using the details below.

Contact us

Email: enjoy@walthamforest.gov.uk

Write to: Enjoy Waltham Forest Team, Low Hall Depot,
Argall Avenue, Leyton, London, E10 7AS

Call: 020 8496 3000 to speak to Waltham Forest Direct



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