

LET'S GET DIGITAL



FACE TO FACE DIGITAL SKILLS SUPPORT

SPRING 2024

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walthamforest.gov.uk/lets-get-digital



Waltham Forest

Digital Help Drop-ins

Supported by Digital Champions

Perfect for anyone who needs help with their devices or using the internet. Our warm and friendly Digital Champion volunteers are here to help and provide 1-1 support. No booking required.



| Tuesdays | Wednesdays | Thursdays | Fridays |
|---------------------|---------------------|-------------------|---------------------|
| Leytonstone Library | Wood Street Library | Chingford Library | Walthamstow Library |
| 5pm to 7pm | 5pm to 7pm | 3pm to 5pm | 2pm to 4pm |

IT Support sessions - Supported by Libraries staff

Visit any Waltham Forest library to receive guidance in accessing council services online at any time. If you require dedicated help, the Libraries team will be happy to welcome you to one of their free, weekly drop-in sessions.

| Mondays | Wednesdays | Fridays |
|----------------------------------|-----------------------------------|-----------------------------------|
| Lea Bridge Library 2pm to 3pm | Walthamstow Library 3pm to 4pm | Hale End Library 11am to 12pm |
| Chingford Library 2pm to 3pm | | Wood Street Library 3pm to 4pm |
| | | Leytonstone Library 4pm to 5pm |
| | | Higham Hill Library 4pm to 5pm |

Digital Skills Support in the Community

Supported by Digital Champions

Join hands with local groups as they share projects to help you feel more confident with digital tools and tech. See below all the exciting community projects open to local residents.



The Digital Hub

Delivered by Blossom ASA CIC

Beginner digital skills class open to all.

How to access:

Book in advance to access our project. Contact Amira Louati at 07956179160 or Shahid at 07786478961.

Eligibility:

Open to all Waltham Forest residents.

Address: Leyton Cricket Ground, 2 Crawley Road, London, E10 6RJ

Email: info@blossom.place

Telephone: 07786478961

Opening hours: Thursdays 10:30am to 12:30pm



Digital Workshops at Lighthouse

Lighthouse Saint Mary's Leyton Church

Drop-in technology support.

How to access:

Drop-in. No need to book.

Eligibility:

Open to all the community, especially those socially isolated and experiencing food poverty.

Address: Saint Mary's Leyton Church, Church Road E10 5JP

Email: lighthouse@saint.church

Telephone: 0300 3230 343

Opening hours: Second and fourth Thursday of the month, 12pm to 2pm



Digital Art for Beginners

Delivered by Idea Space

Join for free beginner sessions to learn to create digital art. These relaxed artist-led workshops for adults help you learn new creative skills in digital art. All equipment is provided.

How to access:

Book in advance by emailing: Ideaspace64@gmail.com.

Eligibility:

Anyone interested in digital arts can attend, no experience is needed.

Address: Various venues in Leytonstone

Email: Ideaspace64@gmail.com

Opening hours: Various, enquire via email for more information



Digital Skills and Support for Older People

Delivered by AgeUK Waltham Forest

Technology support for older people through classes and one to one sessions.

How to access:

Book in advance. Call the office at: 0208 558 5512, pop in, or email events@ageukwalthamforest.org.uk to make an appointment.

Eligibility:

Those aged 60 and over.

Address: Waltham Forest Resource Hub North, 58 Hall Lane Chingford E4 8EU

Email: events@ageukwalthamforest.org.uk

Telephone: 02085585512

Opening hours: Silver Surfers Computer Classes and one to one support offered at various times. Please enquire for more information.

Digital Skills Support in the Community (Continued)

Supported by Digital Champions



The IT Club

Delivered by Crest Waltham Forest

Offers free volunteer led IT training for people who are living with a mental health condition, tailored to individual needs.

How to access:

Book in advance: Call 07919 520422

Eligibility:

Aimed at anyone who experiences any form of mental health condition and especially if socially isolated.

Address: The Snug at Greenleaf, Greenleaf Road, Walthamstow, E17 6QQ

Email: linda.mccairns@crestwf.org.uk

Telephone: 07919 520422

Opening hours: Wednesdays 11am to 2pm

Digital Support at Community Living Rooms



These free, friendly community spaces offer onsite access and support with computers and getting online.

Call for more information on how to access:

Leytonstone and Wanstead Synagogue Community Living Room

Phone: 07434 631948

The Skills Within Community Living Room

Wednesdays, 12pm - 9pm

Hornbeam Centre,
458 Hoe Street, E17 9AH

Phone: 07985 122654

Digital Skills Courses and Qualifications

Delivered by Waltham Forest Adult Learning Service

Waltham Forest Adult Learning Service offers Essential Digital Skills Courses for beginners and improvers, over 10-11 weeks.

How to get Enrolled:

Call: 020 8496 2974 or

Email: adult.learning@walthamforest.gov.uk

Before joining one of the digital courses, you will need to complete a short assessment to make sure the course is suitable for you.

Find out if you can **Get Online for Less**

Find information on how to get cheaper broadband if you receive Universal Credit or other benefits.



A social tariff is a reduced cost broadband package, offered by broadband companies to eligible benefit claimants. On average, these tariffs could be saving you up to £200 annually.

Contact your internet provider today to find out if you are eligible for a discounted social tariff.

Find the support you need to get online for less:
Visit your local library or visit bit.ly/GetOnlineLess

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