

## Appendix 7 - Safeguarding Adults – Useful Contacts

<b>Action on Elder Abuse</b>	Elder Abuse Response Line (Monday – Friday: 10 am to 4.30 pm)	Tel. 080 8808 8141
	Website	<a href="http://www.elderabuse.org">www.elderabuse.org</a>
	General enquiries	Tel. 020 8764 7648
	Email	<a href="mailto:enquiries@elderabuse.org.uk">enquiries@elderabuse.org.uk</a>
<b>Age Concern England</b>	Information helpline	Tel. 0800 00 99 66
<b>Age Concern Waltham Forest</b>	General enquiries	Tel. 020 8558 8716
	E-mail	<a href="mailto:info@ageconcernwf.org.uk">info@ageconcernwf.org.uk</a>
<b>Alzheimer’s Society (London)</b>	Helpline (Monday – Friday: 8 am to 6 pm)	Tel. 0845 300 0336
<b>Alzheimer’s Society Waltham Forest</b>	General enquiries	Tel. 020 8529 6782 or 020 8925 0966
<b>Ashiana Asian Women’s Refuge</b>	General enquiries	Tel: 0114 2555740
<b>Carers Association (National)</b>	General enquiries	Tel. 020 7490 8818
	Carers Line	Tel. 0808 808 7777
<b>Carers Association (Waltham Forest)</b>	General enquiries (24 hour answer - phone)	Tel. 020 8531 9652
<b>Citizens Advice Bureau</b>	Leytonstone	Tel: 020 8988 9620
	Walthamstow	Tel: 0870 1264 026
<b>Commission for Social Care Inspection (CSCI)</b>	4 <sup>th</sup> Floor Gredley House 1-11 Broadway Stratford London E15 4BQ	Tel: 020 8221 3360 Tel: 020 8221 3396
<b>Counsel and Care</b>	General enquiries	Tel. 020 7485 1550
	Helpline	Tel. 0845 300 7585
<b>Dementia Support Service</b>	Enquiries	Tel. 020 8523 0799
<b>Help the Aged</b>	General enquiries	Tel. 020 7253 0253

	Senior-line	Tel: 0808 800 6565
<b>Interpretation services</b>		Tel: 0208 496 3358
<b>Language Line</b>	Enquiries	Tel. 020 8981 9911
<b>London MIND</b>	General enquiries	Tel. 020 8522 1333
<b>MIND in Waltham Forest</b>	Enquiries	Tel. 020 8556 9621
<b>London Rape Crisis</b>	Initial contact	Tel. 020 7837 1600
<b>Sexual Referral Centre London</b>	<p><b>Haven - Camberwell</b> King's College Hospital Denmark Hill London SE5 9RS Tel: 020 7346 1599 (9am - 5pm Monday to Friday) or 020 7737 4000 at all other times.</p> <p><b>Haven - Paddington</b> St Mary's Hospital Praed Street London W2 1NY Tel: 020 7886 1101 (9am - 5pm Monday to Friday) or 020 7886 6666 at all other times.</p> <p><b>Haven - Whitechapel</b> The Royal London Hospital 9 Brady Street London E1 5BD Tel: 020 7247 4787 at any time. Find out more about the Havens at Camberwell, Paddington and Whitechapel on the Havens website: <a href="http://www.thehavens.org.uk">www.thehavens.org.uk</a></p>	
<b>Male Line (advice for both abusers and victims)</b>	Advice line	Tel. 020 8644 9914
<b>MARCH (National Association for Mental Aftercare in Registered Care Homes)</b>	General enquiries	Tel. 01636 611269
<b>Mental Health Foundation</b>	Enquiries	Tel. 020 7580 0145
<b>Money Advice (Debt Prevention Team)</b>	Enquiries National	Tel. 020 7 732 1000
<b>NAPSAC (National Association for the Protection from Sexual Abuse of Children and Adults)</b>	Enquiries	Tel. 0115 951 5400
<b>National Relatives Association</b>	General enquiries	Tel. 020 7916 6055
<b>National Schizophrenia Fellowship</b>	Helpline	Tel. 020 8974 6814
	Membership line	Tel. 0845 330 0079
<b>North East London Advocacy Service (NELA)</b>	General enquiries	Tel: 020 8970 5731

<b>PAAAVA (Practitioner Alliance Against Abuse of Vulnerable Adults)</b>	General enquiries	Tel. 0114 233 5314
<b>Police</b>	Leyton	Tel. 020 8556 8855
	Chingford	Tel. 020 8345 3170
	Emergency	999
<b>Public Concern at Work</b>	General enquiries	Tel. 020 7404 6609
<b>RADAR (Physical disabilities)</b>	General enquiries	Tel. 020 7250 3222
	Minicom	020 7250 4119
<b>Respond (Learning disabilities)</b>	General enquiries	Tel. 020 7383 0700
	Helpline	0845 606 1503
<b>Rights of Women</b>	Legal advice line	Tel. 020 7251 6577
<b>RNIB (Royal National Institute for the Blind)</b>	General enquiries	Tel. 020 7388 1266
	Textphone	18001 020 7388 1266
<b>RNID (Royal National Institute for the Deaf)</b>	General enquiries	Tel. 020 7296 8000
	Information line	0808 808 0123
	Textphone	0808 808 9000
	Fax	020 7296 8199
<b>SANE National Charity for Information support and advice for all types of Mental Health illnesses</b>	General enquiries	Tel. 020 7375 1002
	Helpline	Tel. 0845 767 8000 Email Service: <a href="mailto:Sanemail@sane.org.uk">Sanemail@sane.org.uk</a>
<b>Samaritans</b>	All calls	Tel. 0845 90 90 90
<b>SENSE (National Deaf/Blind Association)</b>	General enquiries	Tel. 020 7272 7774
	Minicom	020 7272 9648
<b>Stroke Association</b>	General enquiries	Tel. 020 7566 0300
	Helpline	Tel. 0845 303 3100
<b>Solutions</b> (Local Primary Care Health service offering prompt flexible responsive therapeutic Mental Health Service)	General enquiries	Tel: 020 8535 6794
<b>Terrence Higgins Trust</b>	Direct Helpline	0845 122 1200

<b>Victim Support Waltham Forest</b>	Helpline (Monday–Friday: 10am-1pm and 2pm-4pm)	Tel. 020 8503 6226
<b>Victim Support - National</b>	Helpline (Monday–Friday: 9am to 9pm Weekends/Bank holidays: 9am to 7pm)	Tel. 0845 303 0900
<b>VOICE UK (Learning disabilities)</b>	General enquiries (Monday – Friday: 9am to 5pm)	Phone: 01332 295775 Fax: 01332 295670 Email: <a href="mailto:voice@voiceuk.org.uk">voice@voiceuk.org.uk</a>
<b>Waltham Forest Legal Services</b>	Legal Section, Waltham Forest Town Hall, London E17	Tel: 0208 496 4732
<b>Waltham Forest Domestic Violence Coordinator</b>	Mee Cheuk	Tel: 020 8496 4410
<b>Waltham Forest Primary Care Trust Headquarters</b>	Hurst Road Health Centre	Tel. 020 8928 2300