

Date: JUNE 09

## WALTHAM FOREST PARENT PARTNERSHIP

### IMPARTIALITY POLICY

Waltham Forest Local Authority have a legal duty to ensure a PP service is available and it is able to work in an impartial way i.e. at arms length from the LA. The role of Waltham Forest Parent Partnership Service is to enable parents to become effective partners in their child's education aided by the provision of impartial information and support.

By 'impartial', Waltham Forest Parent Partnership means:

- not favouring one side or the other
- treating all parties respectfully
- not having a vested interest in the outcome of decisions made.

Waltham Forest Parent Partnership aims to offer impartial, accurate information and support to enable parents to make informed choices concerning their child's education.

The Service supports parents\* taking part in negotiations and discussions with schools and the Local Authority. It does this by assisting parents to express their views and wishes. The Service aims to ensure that all parties to discussions understand their rights and responsibilities.

Waltham Forest Parent Partnership will not act as an advocate for parents, and therefore cannot represent a parent at a meeting where parents are not in attendance. Waltham Forest Parent Partnership operates an open self-referral service to parents.

All information leaflets and training offered by Waltham Forest PPS are based on law and guidance and aim to meet the requirement for impartiality.

Parent Partnership is part of the Local Authority and any complaint about Parent Partnership should be made using the Local Authorities Complaint Policy.

Our impartiality policy is monitored by:

- Management Group
- Feedback from service users

*\*Parent is used to describe parents and carers*

Review Date: APRIL 2010