

A: Education:

Query 5: Education

T Calver said he would like to receive further clarity on the answer received for Query 7 (page 13) of the “Responses to comments and enquiries....”, (the blue sheet) dated Monday 6th July 2009.

Response received March 2010: Ruth Carroll, Communications & Media Officer, Education

We do not have information on the numbers of pupils in each of the schools in Chingford who require specific EAL teaching. While we do collect figures for the number of EAL pupils in each school this will not necessarily represent the number of pupils receiving additional EAL support, as not all EAL pupils will require such support. This information will only be held by individual schools. Each school will have their own arrangements for assessing individual pupil's needs. The time spent and the nature of the support for each child will vary from school to school.

Previous responses received, dated 18 November 2009 blue sheets

Responses: Moira Bishop, Head of Capital Strategy & Partnering

Moira has confirmed that Bill Lyttle (see response below) would be the one to comment further. She has nothing further to add.

Bill Lyttle, Chief Adviser, VT Group

Bill Lyttle has confirmed that he is not able to add to the earlier response provided (see below for original Query 7 and its response) and would re-iterate that support given to pupils whose English is not their first language would not be to the detriment of other pupils

“Original Query 7 and its response, page 13 of the Response to comments and enquiries, dated Monday 6th July 2009:

T Calver pointed out that WF Magazine and website stated that millions of pounds have been given to secondary school in the Borough. He wanted to know to how much time teachers spent with pupils whose English was not their first language to the detriment of others. He also asked information regarding the phone mast on Chingford Foundation School.

M Bishop replied that the Council would have limited choice on how to spend the funds received from the Government if these were earmarked for specific projects.

Finally, she asked the residents to submit his final question to Chingford Foundation School.

**Further response: Response: Bill Lyttle, Chief Adviser, VT Group
WF Magazine Article**

It is unclear which article of WF Magazine the query is referring to. It may be that the questioner is referring to funding to schools under the Building Schools for the Future initiative to make improvements to the infra-structure, which would need to be directed specifically to this purpose as a condition of the funding. Much funding directed to schools from central government is for a specific purpose only and cannot be used in other ways.

Pupils for whom English is an additional language (EAL)

All schools have staff trained to support pupils for whom English is an additional language. Good EAL teaching is good teaching and therefore will not be to the detriment of other pupils. The time spent on children with EAL would vary from school to school, as appropriate for the number of pupils in the school needing support."

B: The closure of College Gardens

M Huggins (Maida Avenue) pointed out that his question did not refer to the closure of the Nursery, but it referred to the road closure. Please see Query 2 in italics below for original question."

Response received March 2010: Alan Campbell, Traffic Regulations Manager

Following consultation it was decided not take the scheme forward because of objections from many local residents

"Original query 2: M Huggins'- The closure of College Gardens, dated 18 November 2009, page 1 of response sheet.

M Huggins (Maida Avenue) said he had received notification that the council was planning to close part of College Gardens. He wanted to know if the works would be stopped to carry out consultation.

Response: Paul Humphreys, Head of Asset Management

The College Gardens Nursery has been closed for more than 12 months now. The Council is negotiating a lease of the vacant building to the Chingford Foundation School. The School will continue to provide education services from this asset. "

Query 1: Transport links from Chingford to Whipps Cross Hospital and to the Polyclinic, Oliver Road

Cllr Braham pointed out that the issue of transport links from Chingford to Whipps Cross Hospital and to the polyclinic in Oliver Road was an important subject for residents in Chingford. He said that there was land opposite the polyclinic at the SCORE which the NHS could buy and turn into a car park.

M Smeeth replied that he would provide an answer regarding the parking space at the polyclinic in Oliver Road. However, he mentioned that there were also plans to open a polyclinic in the Chingford area.

Further response: Daisy Camiwet, Head of Engagement - NHS Waltham Forest

There have been discussions between NHS Waltham Forest and the SCORE Centre at Oliver Road and five parking spaces have been allocated for polyclinic patients. Two of the parking spaces are allocated for disabled parking.

As part of the Healthcare for London vision to improve care services across the capital, NHS Waltham Forest is proposing the development of Polysystems, a new programme of development being to improve health and personal care services in three neighbourhood areas – Chingford, Walthamstow, and Leyton/Leytonstone. This programme is being proposed to NHS London for approval.

Polysystems support the transformation of primary and community care and provide an opportunity to transform health outcomes and reduce health inequalities. Overtime, polysystems will be a key point of contact to healthcare services, providing populations with a wider range of more accessible services.

Query 2: Life expectancy

Cllr Jovcic asked what the average difference of life expectancy was between the North and the South part of the borough.

M Smeeth said that on average residents in the North part of the Borough would live three years longer than those in the South. He said he would send the councillor the research documents on how this result has been achieved.

Further response: Daisy Camiwet, Head of Engagement - NHS Waltham Forest

Dr. Kay Eilbert, Consultant in Public Health for NHS Waltham Forest explained - Life expectancy at birth is a measure of the overall health status of

a population and is used to identify geographic inequalities in health. Calculation of the national life expectancy is the responsibility of the national government and is carried out by the Office of National Statistics (ONS).

Life expectancy as an indicator of geographic inequalities allows local authorities to compare their results. For example, a report by Griffiths and Fitzpatrick in 2001 showed that male life expectancy in Chiltern (78.4 years) exceeded that for Glasgow City (68.4) by ten years.

The ONS developed a methodology to calculate ward level life expectancy to examine variation within local authorities. The Public Health Observatories now provide this data on a regular basis.

Life expectancy data now informs two of the national inequality targets announced by the Department of Health in 2001. The aim of this target is to reduce by at least 10 per cent the gap between the fifth of local authorities with the lowest life expectancy at birth and the population as a whole by 2010.

Life expectancy and mortality are influenced by a variety of factors, including deprivation, income and employment, education, genetic makeup and lifestyle behaviours, among others.

The table below illustrates the variation of life expectancy between wards within the North and South of the Borough, provided by our Public Health Department at NHS Waltham Forest. The data is included within the Annual Public Health Report and will be available on the website after the annual public health report is completed.

Life Expectancy at birth by Ward (2003-2007)		
	Life Expectancy (years)	
Ward	Males	Females
Leyton	75.6	79.1
Cathall	73.4	79.2
Higham Hill	75.2	82.9
Wood Street	75.4	80.7
Markhouse	72.8	78.1
Hoe Street	74.0	80.6
Lea Bridge	73.1	78.2
Cann Hall	75.4	79.5
High Street	76.1	81.1
Leytonstone	75.5	81.3
William Morris	76.0	79.3
Forest	76.6	80.1
Grove Green	75.0	80.4
Valley	76.7	79.9
Chapel End	76.1	82.9
Hatch Lane	76.4	80.5
Larkwood	77.1	81.1

Hale End & Highams Park	78.1	83.1
Chingford Green	75.7	83.4
Endlebury	78.4	83.7
LB Waltham Forest	75.8	80.8
London	77.1	81.7
Outer London	77.7	82.0
Outer NE London	76.9	81.1
England	77.3	81.5
Sources: © London Health Observatory web site, September 2009		

Query 3: Options where medical services are carried out

D Sinclair (Hatch Lane) said that she had been told by staff at Whipps Cross Hospital that MRI scans could not be done at that hospital.

M Smeeth replied that he could not comment on individual circumstances but he was happy to take the residents information and investigate the matter.

Response: Carole Shackleton, Consumer Relations Manager

Because of problems in securing appointments at Whipps Cross, the PCT made a decision to move the contract to In-Health, who provide services across London. In-Health can offer appointments at a number of locations and usually within a short time period.

However, the PCT does still have a small contract with Whipps Cross and those patients who would prefer to have their scan undertaken there should ask their GP to contact the PCT before making the referral.

Query 4: Noise enforcement

D Sinclair (Hatch Lane) also announced to residents to contact Mandy Thomson of the Noise Team if they were affected by the illegal rave on New Year's Eve.

Response: Mandy Thompson, Response Service Section Manager - Environment & Regeneration

When residents are disturbed by noise they should call Waltham Forest Direct on 020 8496 3000 and ask for the duty noise officer to arrange a visit to their home to enable the officer to establish whether the noise amounts to a statutory noise nuisance.

The duty noise officer service is available on:

Sunday-Thursday 9am-1am
Friday 9am-3am
Saturday 8pm-4am

At the time of a visit the noise officer may intervene if they decide that the nuisance is excessive and ask that the noise nuisance is stopped or reduced in volume. Intervention is discretionary and the officer will assess each situation and may not be able to intervene at that time for safety reasons.

Query 5: The management and cost of NHS consultations

T Calver asked how would the various responses to the questionnaire be managed and what was the cost of the whole consultation process.

M Smeeth said that the consultation was led by a joint committee of PCTs which would take a final decision on the responses to the proposals. He added that the questionnaire was designed in order that respondents would have to trade off on some of their choices.

Finally he said he did not have the figures of the cost of the consultation on hand.

Further response: Daisy Camiwet, Head of Engagement - NHS Waltham Forest

We do not know the final cost of the consultation programme because the consultation is still underway. We will keep you updated as regards the cost once the consultation is complete.

Query 6: Young People in Community Councils

A **resident** suggested ways to engage young people in Community Council.

KWL welcomed the resident's suggestions and informed that he had tried in the past to contact local schools.

Cllr Hemsted added that the Council also used other methods of youth engagement such as school councils.

Response: James Gould, Youth Engagement Officer

We have already developed links between school councils and Safer Neighbourhood Teams. However, we also have an action in the Youth Engagement Strategy to 'look how school councils can link into Community Councils as part of the Community Councils review. We will deliver a pilot by December 2010'.

Query 7: Street Services

Help Form:

A **resident** asked "Why does the chap from Street Services consider December and January to be months when bad weather is or was unprecedented? Were his department expecting a heatwave?"

Response: Keith Hanshaw, Assistant Director Public Realm

I was referring to the cold weather and snow that was unprecedented regarding the sub-zero temperatures (down to -10 degrees), the prolonged cold weather and the fact that it was nationwide which led to the rationing of salt supplies across the Country.

The temperature got so low it in fact meant that the salt did not work, which in over twenty years of dealing with this issue is the first time I have ever experienced this.

I hope this clarifies my statement which is subjective and therefore down to individual opinion.

Query 8: Library car park

J Woodward (Hawkwood Crescent) submitted the following question: "Why the library car park is not made available during the day?"

Response: Michael Booker, Assistant Halls Manager

This query was raised in March 2009, where the response was as follows:

"The reason we do not open the car park (unless there is an event) is that people use the car park when doing their shopping or when going to work on the train. This leads to problems when my staff are due to finish their shift because they cannot lock the gates. This then leads to problems with teenagers in the car park late at night spinning their cars around like a race track. It also means that anyone wanting to break into the hall will have easy access."

Further response received 12th February 2010

This is still the position regarding this issue, as previously stated it is a private car park.