

## **Complaining On Line to Trading Standards**

*If you have been ripped off, or unhappy about something you have paid for, or you just may want some further advice, then complete the following:-*

**Your Name  
Address**

**Post Code:  
Day timeTelephone:**

**The Trader's Name  
Address**

**Brief Outline of your problem:**

**Have you Contacted the Trader? What was the response?**

**Date of Transaction:**

**Cost of Transaction:**

**Method of Payment:**

**You will need to have available all paperwork and correspondence on your problem.**

**You will need receipts .**

**You will need to have a chronology of all the relevant dates on which**

Now send to:

[Trading.standards@lbwf.gov.uk](mailto:Trading.standards@lbwf.gov.uk).

LB of Waltham Forest Trading Standards, 154 Blackhorse Road, London E17 6NW.  
Telephone 0208 496 3000 Fax 0208 521 9001