

## E 1 Quality of Service Indicators (high frequency, non-timetabled routes).

Route No.	Daytime headway [min]	Buses NOT observed [%]	Excess Waiting Time (EWT)	Chance of Waiting time >20min [%]	London Reliability Ranking (by EWT)
34	8	1.7 %	0.86	0.4 %	81%
97	12	3.6 %	1.18	2.3 %	45%
123	10	5.2 %	1.63	3.7 %	16%
158	12	4.0 %	1.56	4.9 %	18%
230	12	3.7 %	1.57	4.6 %	18%
W11	10	9.1 %	1.31	3.0 %	33%
W15	10	2.8 %	1.40	2.2 %	27%
<b>Waltham Forest</b>		<b>3.9 %</b>	<b>1.3</b>	<b>3.0 %</b>	
<b>London Network</b>		<b>3.6 %</b>	<b>1.3</b>	<b>2.1 %</b>	

## E 2 Quality of Service Indicators (low frequency, timetabled routes).

Route No.	Daytime headway [min]	Chance of bus departing on time [%]	Chance of bus not arriving [%]	Chance of bus departing 2 to 8min early [%]	Chance of bus departing 5 to 15min late [%]
215	20	82.2 %	1.6 %	2.4 %	13.9 %
357	15	78.4 %	5.4 %	1.5 %	14.7 %
<b>Waltham Forest</b>		<b>74.2</b>	<b>5.5</b>	<b>3.6</b>	<b>16.6</b>
<b>London</b>		<b>74.5</b>	<b>5.4</b>	<b>3.4</b>	<b>16.8</b>