

## Action plan for anti-social behaviour and hate crime project board 2009/10

Outcome	Actions / Milestones	Lead agency	Deadline for completion
1. Full information sharing between partner agencies in relation to anti-social behaviour (ASB) and hate crime.	1.1 Establish a designated persons scheme between London Borough Waltham Forest departments and partner agencies and deliver information pack to partner agencies.	Community Safety Anti-Social Behaviour	October 2009
	1.2 Review the operational delivery of the information sharing protocol.	Community Safety	December 2009
2. Accurate partnership information on ASB enforcement outcomes.	2.1 Registered social landlords provide ASB intervention information on a monthly basis.	Enforcement Housing	May 2009
	2.2 Undertake a pan-borough ASB and hate crime day count to calculate the impact and cost of interventions and quality of life.	Community Safety Housing	September 2009
3. Clear statement of minimum and common standards amongst housing providers in Waltham Forest.	3.1 Benchmark training provided to officers investigating anti-social behaviour casework by the Council and registered social landlords.	Anti-Social Behaviour	November 2009
	3.2 Agree common standards amongst housing providers to ensure minimum standards of enforcement by registered social landlords.	Housing	December 2009
4. Implement 'Were Wiping Out Enviro-crime' campaign.	4.1 Provide ten resident-led opportunities for Operation Payback requests and publicise widely.	Enforcement Probation	March 2010
	4.2 Implement 'Tag Watch' initiative.	Enforcement	May 2009
	4.3 Bring orphan sites back into public control.	Enforcement	March 2010

Outcome	Actions / Milestones	Lead agency	Deadline for completion
5. Six-monthly review of Our Area Matters for and hate crime project board.	5.1 Deliver seven Our Area Matters events tailored to specific ward crime and anti social behaviour concerns.	Enforcement Tactical Joint Action Group	October 2009
	5.2 Review Our Area Matters and plan for remainder of the year.	Enforcement Tactical Joint Action Group	March 2010
6. Improve resident's satisfaction in how the partnership is tackling ASB.	6.1 Evaluate effectiveness of 100 per cent of complex/ multi-agency neighbourhood ASB interventions and report to ASB project board.	Enforcement	March 2010
7. Increasing confidence in the criminal justice system and in other agencies that deal with hate crime.	7.1 Demonstrate that perpetrators are being brought to justice (Mini Operation Athenas) by publishing articles in Waltham Forest Matters and local media (min six articles).	Police Community Safety Unit	April 2009 onwards
	7.2 Deliver an event for 'Inside Justice Week' to raise awareness of support services available for victims and witnesses of hate crime.	Victim support Crown Prosecution Service	October 2009
	7.3 Deliver minimum of two events to promote hate crime incident reporting process and location of third party reporting sites.	Community Safety	July 2009 November 2009
8. Increasing the proportion of victims or witnesses of hate crime/bullying come forward to report what they've seen.	8.1 Review pathways to reporting and tackling hate crime and publicise on the Council's website.	Communications Community Safety	September 2009
	8.2 Ensure all schools are effectively dealing with hate crime or incidents of bullying - develop a schools campaign with safer schools officers.	Community Safety Police	June 2009
9. Increasing the proportion of hate crimes brought to justice.	9.1 Quarterly problem profiles of hate crime to be produced and shared with partner agencies.	Community Safety	April 2009 onwards
	9.2 Establish a scrutiny panel (multi agency risk assessment conference) with key Officers and partners to discuss referred ASB and hate crime casework patterns and trends.	Community Safety Anti-Social Behaviour	July 2009

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10. Improving local responses to hate crime, particularly in areas that have disproportionate numbers of cases.	10.1 Carry out an audit of the existing hate crime incident reporting sites and implement the findings	Community Safety	October 2009
	10.2 Training for trainers programme, which provides participants with skills and strategies required for running workshops and training on hate crime.	Tender process	August 2009
	10.3 Deliver at least ten hate crime presentations to Third Sector based organisations and a variety of local community or faith forums.	Community Safety	January 2010
11. Strengthen ASB intervention and support.	11.1 Develop a framework agreement to formalise spot purchasing of mediation services and the use of professional witnesses in appropriate ASB and hate crime cases.	Community Safety Anti-Social Behaviour	January 2010
	11.2 Undertake an Individual Support Order assessment on each stand alone Anti-Social Behaviour Order sought on a person under 18 years.	Police	June 2009
	11.3 Undertake a Parenting Order assessment on each parent whether an Anti-Social Behaviour Order is sought on any person under 18 years of age.	Police	June 2009
	11.4 Review criminal justice intervention team contract to ensure that a drug worker undertakes a drug intervention order assessment where a stand-alone Anti-Social Behaviour Order is sought on an adult where drug use is relevant.	Community Safety	June 2009
	11.5 Provide a victim and witness centred information package for complainants of ASB and hate crime.	Enforcement	April 2009

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	11.6 Prepare a victim charter to specify the support available to victims and witnesses of ASB.	Enforcement	November 2009
	11.7 Arrange multi-agency operations to educate, enforce and prevent ASB at key times (end of term, Halloween).	Enforcement Tactical Joint Action Group	List of dates to be approved by project board
	11.8 Establish local consortium forums between the Council, registered social landlords and police to ensure multi-agency co-ordination with problematic multi-tenure areas.	Anti-Social Behaviour	From April 2009

## Annex A: risk log

Risk description (inc. trigger for risk occurring and likely consequences)	Likeli-hood (1-4)*	Impact (1-4)*	Mitigating action(s)	Lead agency	Deadline for completion
None at present					

\* Impact and likelihood assessments to be completed in accordance with the Council's agreed criteria

## Annex B: contribution to other partnership priorities

Which other local area agreement (LAA) indicators are supported by this plan?		Which Sustainable Community Strategy (SCS) commitments are supported by this plan?	
Ref.	NI description	Ref.	Commitment title
NI 17	Perceptions of anti-social behaviour	39	Identify people most at risk of involvement in criminal activity, gangs and drugs and develop a varied offer of intensive and holistic support, and positive activities.
NI 195	Improved street and environmental cleanliness: levels of litter, detritus, graffiti and flyposting.	40	Develop an area based approach to tackling crime, improving liveability and reducing anti-social behaviour.
NI 196	Improved street and environmental cleanliness: flytipping.	41	Tackle fear of crime by ensuring that public spaces and transport infrastructure are well designed, maintained and used.